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REGISTRATION USER GUIDE MEDIA - WSC2024







- The registration system for media can be accessed at <u>https://attend.worldskills.or</u> g/WSC2024/media
- If you already have a WorldSkills account, click the "Login" button and enter your username and password to access the system. If you do not have a WorldSkills account, click the "Create a new account" button and proceed with the account creation process.



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the event, click the "Register myself"

button. To register

"Register person".

Media positions are required to enter information relating to their organization and their position. These fields are:

- Organization
- List attendance at any past WorldSkills Competitions
- Describe your focus for covering the event
- Press position
- Media Agency & Broadcasting position
- Interested in tickets for

| stering for lia Name leter Male Female Other | Last Name Parker | Email peter.parker@dailybugle.com |
|--|---------------------|--------------------------------------|
| Name 'eter ler Male Female Other | Last Name Parker | Email peter.parker@dailybugle.com |
| reter Ier <mark>Male Female Other</mark> | Parker | peter.parker@dailybugle.com |
| ler Male Female Other | | |
| Male Female Other | | |
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| nization | | |
| he Daily Bugle | | |
| attendance at any past WorldSkills Competitions (0) | ntional) | |
| vorldSkills Kazan 2019 | proor start | |
| ribe your focus for covering the event | | |
| he Competitor experience | | |
| s position | | |
| otographer | | X |
| a Agency & Broadcasting position | | |
| otographer | | × |
| ested in tickets for | | |
| osing Ceremony | | × |
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STEP 1: REGISTRATION SYSTEM **REGISTER POSITION & PEOPLE – EVENT SPONSOR MEDIA**



- Media positions require approval, and until they are approved the registration will be highlighted yellow and tagged as "Pending Approval".
- While the registration is in the pending state packages cannot be booked for these registrations.
- Once the positions have been approved you will receive an automated email from WorldSkills, and you will be able to book packages.

| Worldskills Attend | ТР |
|--|------------|
| WorldSkills Lyon 2024 10 September 2024 to 15 September 2024 | |
| Add people NONE REGISTERED PENDING APPROVAL : 1 | Packages |
| Attendees Please register people that are attending this event Peter Parker (peter.parker@dailybugle.com) Pending approval | remove |
| Media + Register person | |
| | Packages O |



- Once the position is approved, log in to the system again and click the Packages button.
- Click on the "Proceed to WSC Packages" button to continue to the Mobee Travel packages system.

Please note, it is not mandatory for you to purchase a package, however it will be more convenient with your preparation to do so. By choosing to select a package, you are ensuring the seamless integration of all package inclusions and services during your stay.

By not choosing a package, you will not be granted the services such as accommodation, in-city transportation, and some meals.



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STEP 2: MOBEE SYSTEM - DASHBOARD

SIGN OUT worldskills SAMSUNG Go back to WSI System WorldSkills Competition Lyon 2024 Victorineee -Dashboard Booking Booking The dashboard section allows you to view your registrations and track your requests. This is only an overview, so that you can follow the progress of your Dashboard order. Participants On this system, the process is very intuitive, and we'll guide you through it to make it as easy as possible for you. Invoice details Packages and Payment 1. The Dashboard gives you an overview of the progress of your requests. 2. You can find the Participants section, which lists all participants registered for the event in the WSI System. Participants information 3. You can go to the Invoice details to enter the invoice information to facilitate payments. Visa 4. You can select packages in the Packages and Payment section. Payment will also take place in this section on the given opening dates. Documents 5. If you need documents to obtain a visa, please go to the Visa section. 6. You can find all the important documents relating to your reservations and the event in the Documents section. Here you can upload Rights and benefits documents, as well as Team Support. ⑦ Support If you have any further questions or requests, please visit our Support section. The FAQ is available to answer a wide range of questions. If you can't find the answer you're looking for, you can contact Team Support via the Contact form, mentioning the appropriate subject. Contact form FAQ Delegation Total participants Booking status (i) å No request Company name 4 We are waiting for your package request. persons 8

Package booking 1st payment (70%) Package booking Balance payment pers 22/12/2023 20/03/2024 01/05/2024 06/05/2024 inform

Deadline to enter personal information 01/06/2024

Start of event 10/09/2024

End of event

15/09/2024

Final payment

deadline

06/06/2024



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On the homepage, you will find a dashboard with a summary of your registration: the number of participants registered, your booking status and the number of packages validated.

STEP 2: MOBEE SYSTEM - DASHBOARD

Here are the different bookings status:

- No request: no package request has been made

- Waiting for package confirmation: a package request is pending confirmation

- Validated package: the booking request has been accepted

- Under revision: changes or additions are in progress

- Completed: Payment for the booking has been fully made

- Canceled: the booking has been canceled

SIGN OUT worldskills SAMSUNG Go back to WSI System WorldSkills Competition Lyon 2024 Victorineee -Dashboard Booking Booking The dashboard section allows you to view your registrations and track your requests. This is only an overview, so that you can follow the progress of your Dashboard order. Participants Invoice details On this system, the process is very intuitive, and we'll guide you through it to make it as easy as possible for you. Packages and Payment 1. The Dashboard gives you an overview of the progress of your requests. You can find the Participants section, which lists all participants registered for the event in the WSI System. Participants information 3. You can go to the Invoice details to enter the invoice information to facilitate payments. Visa 4. You can select packages in the Packages and Payment section. Payment will also take place in this section on the given opening dates. Documents 5. If you need documents to obtain a visa, please go to the Visa section. 6. You can find all the important documents relating to your reservations and the event in the Documents section. Here you can upload Rights and benefits documents, as well as Team Support. ⑦ Support If you have any further questions or requests, please visit our Support section. The FAQ is available to answer a wide range of questions. If you can't find the answer you're looking for, you can contact Team Support via the Contact form, mentioning the appropriate subject. Contact form FAQ Delegation Total participants Booking status (i) å No request Company name 4 persons We are waiting for your package request. 8 Deadline to enter Final payment Package booking Package booking 1st payment (70%) Balance payment Start of event End of event personal deadline opening closina information 10/09/2024 15/09/2024 20/03/2024 06/05/2024 01/05/2024 22/12/2023 06/06/2024 01/06/2024

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STEP 2: MOBEE SYSTEM – REGISTRATION REVIEW

By clicking on the tab "Participants", you can view the participants registered in your booking. Your participants will be classified by position.

| worldskills Lyon2024 SAMSUNG | | SIGN OUT |
|--|---|---|
| WorldSkills Competition Ly | on 2024 France 🕶 | Go back to WSI System |
| Booking Dashboard | Participants ③ An overview of all participants assigned in your booking. | To modify, add or delete a participant, |
| Participants Invoice details | Media international | (1 people registered) ~ please go back to the registration system (STEP 1 registration). |
| Packages and Payment Participants information Visa | | |
| Documents | | |
| ⑦ Support | | |
| Contact form | | |
| FAQ | - | |

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STEP 3: INVOICE DETAILS

- In this section, please enter your invoice information.
- If you need to add more than one invoice entity, please contact our Support Team via the contact form.



STEP 4 : PACKAGE SELECTION

| SIGN OUT |
|-----------------------|
| Go back to WSI System |
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In this section, you can assign a package to each participant.

STEP 4 : SELECTION OF PACKAGE

| worldskills Lyon2024 SAMSUNG | | SIGN OUT |
|---------------------------------|--|---|
| WorldSkills Competition Ly | ron 2024 France - | Go back to WSI System |
| 🖶 Booking | Packages and Payment | |
| Dashboard | 1 2 3 | 4 5 |
| Participants | Package booking opening Package booking closing 22/12/2023 01/05/2024 Deadline to enter personal information | Start of event End of event 12/09/2024 19/09/2024 |
| Packages and Payment | 01/06/2024 | |
| Participants information | Total: 0€ (i) | |
| Visa | | |
| Documents | > VALIDATE PACKAGES | To assign a package you have |
| ⑦ Support | | two possibilities: Either click on each perso |
| Contact form | Media international | or "select all" to assign the same package |
| FAQ | Select all | cuch person of your team. |
| | Unassigned person (No skill) | |
| | | Once you have selected your participants, can click on "continue to package selectic in order to select packages. |
| | | |
| | | |
| | CONTINUE TO PACKAGE SELECTION | |



STEP 4 : SELECTION OF PACKAGE



Available packages and details of each (occupancy, arrival and departure dates, price, etc.) are presented. You only see the packages intended for you and your team.

| Package selection | X | Â | |
|---|---|---|---|
| Available packages Click on a package to see more information. Name of the package | My request Once you assigned packages to all your participants, you will be able submit them for validation. Choose your package | - | First, select the desired |
| Occupancy: Single Arrival: 07 Sep 2024 Departure: 16 Sep 2024 Price: undefined€ Included: all the components of your package will be listed below | ASSIGN PACKAGE TO 1 PARTICIPANT | 2 | Then, click on "assign package to participants". |

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STEP 5 : VALIDATION OF YOUR SELECTION OF PACKAGES

In order for WSL2024 to review your packages, don't forget to VALIDATE your packages.





STEP 6 : PACKAGE PAYMENT

You will be notified my email once your invoice is uploaded on the system.



Once the payment period is open, login to the WorldSkills International registration system, and click through to the package system. On the "Packages and Payment" screen, click the "PROCEED TO PAYMENT" button"



STEP 6 : PACKAGE PAYMENT

| our order | | | | Proceed to payment |
|-------------------------|----------|------------|-------------|---|
| Reference Details | Quantity | Unit price | Total price | Click on |
| EIAS Package A | 1 | 6,930€ | 6,930€ | You will be able to pay once payments open. |
| | | | | By clicking on "Proceed to payment", you accept and agree to the <u>General Terms and</u> |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| otal: 6,930€ | | | | |
| otal: 6,930€ nvoices | | | | |
| otal: 6,930€ nvoices | | | Doumload | You will be able to pay with credit card or bank |

Download your invoice here.

<u>, i</u>

Don't forget to enter the **invoice number** when proceeding to pay by bank transfer.

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STEP 7 : PARTICIPANT INFORMATION

| In this section, you can To modify the details o | edit participants' per of each participant ind | rsonal and tra dividually, clic | ivel details. k on the na | ame of the | person who | ose profile you wi | sh to complete. |
|---|---|--|--|---|----------------------|-------------------------------|--------------------|
| worldskills Lyon2024 SAMSUNG | | | | | | | SIGN OUT |
| WorldSkills Competition Lyon 202 | 24 xx | | | | | <u>Go</u> | back to WSI System |
| Booking | Participants in | formatior | ו 🛈 | | | | |
| Dashboard | Please enter all your travellers' | details in this section arrival details, depart | by clicking on eac ure details and ac | ch person or by se cessibility request | electing them all at | t once. This is where you can | add: personal |
| Participants | | | | | | | |
| Invoice details | Search | | | | | | |
| Packages and Payment | Skill | | | Position | | | |
| Participants information | | | | Position | | | |
| Visa | | | | • | | | • |
| Documents | C C C C C C C C C C C C C C C C C C C | | 1 | De state e | C1-11 | P. J | |
| ⑦ Support | Status | First name | Last name | Position | SKIII | Package | Hotel name |
| Contact form | xx | XX | XX | XX | XX | N/A | N/A |
| FAQ | | | | | | | |
| 1 | | | | | | | |

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STEP 7 : PARTICIPANT INFORMATION MODIFY ON BATCH



You can filter and/or select several participants to complete or modify information for several customer files in a single click, such as travel details. To do this, select the people and click on **"Modify on batch"**.

| Booking | Participants information () |
|--------------------------|--|
| Dashboard | Please enter all your travellers' details in this section by clicking on each person or by selecting them all at once. This is where you can add: personal information, legal information, arrival details, departure details and accessibility requests. The deadline for this information is 08 December 2023. |
| Participants | |
| Invoice details | Search |
| Packages and Payment | |
| Participants information | Skill Position |
| Visa | • |
| Documents | Status First name Last name Position Skill Package Hotel name |
| ⑦ Support | |
| Contact form | ✓ XX XX XX XX N/A N/A |
| FAQ | |
| | Legal notice General Terms and Conditions |
| | MODIFY ON BATCH |

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STEP 7 : PARTICIPANT INFORMATION MODIFY ON BATCH



After clicking on the "Modify on batch" button, you can fill in all the following information. Make sure you click on : "Assign modifications to xx participants" to save changes.

| Dietary requirements | Allergy requirements | |
|----------------------|----------------------|--|
| 0 item selected | • 0 item selected | |
| Arrival place | Mode of transport | |
| | • | |
| Arrival date | Transport number | |
| jj/mm/aaaa | | |
| Departure place | Mode of transport | |
| | • | |
| Departure date | Transport number | |
| jj/mm/aaaa | | |

Participants information to update

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 \times

STEP 7 : PARTICIPANT INFORMATION PERSONAL INFORMATION

In this section, you can add some personal information such as: your phone number, dietary requirement

Please note that some shaded cells cannot be modified. This data can onl be changed in the WSI Registration System (STEP 1).

| | worldskills Lyon2024 samsung | | | SIGN OUT |
|---|--|---|---|-----------------------|
| | WorldSkills Competition Lyon 20 | 024 XX | | Go back to WSI System |
| this section, you can add some rsonal information such as: your one number, dietary requirement ase note that some shaded cells not be modified. This data can only changed in the WSI Registration tem (STEP 1). | Booking Dashboard Participants Invoice details Packages and Payment Participants information Visa Documents ③ Support Contact form FAQ | Eack - Editing information for Victo Papin Personal information Legal information Equilibrium equivalence equ | Arrival in Lyon O Departure from Lyon O Last name XX Phone number +672 +672 323 Date of birth jj/mm/aaaa Skill Autobody Repair Allergy requirements O item selected | Accessibility |
| If you have any other requirements, d hesitate to let us know here! | lon't | | | |



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STEP 7 : PARTICIPANT INFORMATION LEGAL INFORMATION



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For those in particular who need a visa, register here the participant's passport details.

You can upload your passport here. Please make sure to rename it as indicated.

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STEP 7 : PARTICIPANT INFORMATION ARRIVAL & DEPARTURE

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Visa

FAQ





In these sections, you will have to complete your logistical information for arrival and departure.

You can also specify the number of extra baggage items, as well as the entire travel itinerary, so that we can be informed if a travel itinerary is disrupted.

Don't forget to fill in your arrival and departure hours.



BACK

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SAVE & CONTINUE



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STEP 7 : PARTICIPANT INFORMATION

ACCESSIBILITY

| workdskills Lyon2024 SAMSUNG | | | | | | SIGN OUT |
|---|---|------------------------------------|-----------|-----------------|-----------------------|-----------------------|
| WorldSkills Competition Lyon 202 | 4 xx • | | | | | Go back to WSI System |
| 🛱 Booking | \leftarrow Back - Editing information | XX . | | | | |
| Dashboard | Personal information 2 | Legal information 📵 | Arrival i | in Lyon 🙆 | Departure from Lyon 🌀 | Accessibility |
| Participants | 4 | | | | | • |
| Invoice details | 0 | | | | | |
| Packages and Payment | (i) | | | | | |
| Participants information | Register the participant's accessibility ir | nformation. | | | | |
| Visa | Disabilities | | N | lobility needs | | |
| Documents | 0 item selected | | • | 0 item selected | | - |
| Support Contact form | Medical needs | | | | | |
| FAQ | 0 item selected | | • | | | |
| · | Special accessibility | | | | | |
| gister participant's such as: disabilities, s, in order to ensure ade. | | | | | | k |
| | If no field corresponds to your requirements, | please mention it in the comment f | field. | | | |
| sts, don't hesitate to ` nt field. | ВАСК | | | | | SAVE |

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In this section, you can register participant accessibility information such as: disabilitie mobility or medical needs, in order to ensu suitable provisions are made.

If you have special requests, don't hesitate to enter them in the comment field.

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Go back to WSI System



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VISA ß⊘

In this section, you will find the visa application process. If you need documents, such as an invitation letter and an accommodation letter: please create a new request.

If you need further assistance, please contact the dedicated service: visa@worldskillslyon2024.com

Adress: 34 rue de la Soie 69100 Post code

For your convenience, the contact details for the visa application are below:

The contact details for the application recapped below for convenience:

WorldSkills Lyon 2024

South Tyrol, Italy

VISA 🛈

application process

ASSIGNMENTS.

Host organization:

.

City: Villeurbanne Post code: 69100 France City: Villeurbanne Country Telephone no.: +33 (0)6 25 96 66 59 Country France Email address: visa@worldskillslyon2024.com Telephone no.: +33 (0)6 25 96 66 59

You may be required to obtain a visa to enter France for WSC2024. It is your responsibility to ensure you have the appropriate visa for your travel. To find out if you

require a visa, visit this link. This website will also provide advice regarding the type of documentation you will require for your visa application as well as outlining the

Please note that the year 2024 is exceptionally busy for French consular services due to the Paris 2024 Olympic and Paralympic Games. To ensure your visa application

When applying for a visa, please request a BUSINESS VISA for the purpose of CULTURAL, ARTISTIC, SCIENTIFIC AND SPORTS EVENTS, INCLUDING ONE-OFF

LE ROUX

Franck

34 rue de la Soie

Last name:

First name:

Adress:

Email address: fleroux@worldskillslyon2024.com

(i)

CREATE A NEW REQUEST FOR VISA DOCUMENTS

•

is processed in a timely manner, we strongly recommend you schedule your visa appointment well in advance.

If a visa is necessary, please register on the website <u>https://france-visas.gouv.fr/en/web/france-visas/</u> and save your reference number.

STEP 9 : DOCUMENT LIBRARY





In this section, you can import files and download files related to your booking. The Support Team will also be able to import useful documents such as the handbook, visa letters, etc ...

You will receive an automatic mail when document will be posted.

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STEP 10 : SUPPORT



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Booking

world**skills** I von2024

Dashboard

Participants

Invoice details

Packages and Payment

SAMSUNG

Participants information

Visa

Documents

⑦ Support

Contact form

FAQ

Frequently Asked Questions ()

This Frequently Asked Questions (FAQ) is a carefully organized compilation of frequently asked questions, grouped by category, to help you quickly find the information you need. This FAQ is designed to be your first point of contact when you need help. If you can't find what you're looking for, feel free to contact the Support Team via the contact form for more specific needs.

| REGISTRATION AND PAYMENT OF THE PACKAGES | ~ |
|--|---|
| PREPARE YOUR VISIT | ~ |
| VISA | ~ |
| DURING WSC2024 | ~ |
| | |



Do you have a question?

You will find the answer by clicking on the FAQ. The questions are arranged by the steps of your journey: registration and payment of the packages / preparing your visit / your stay during the WSC2024 / and a section dedicated to your VISA request.

This FAQ will be constantly updated with new questions and answers. Please feel free to consult it for information only.

STEP 11 : SUPPORT **CONTACT FORM - CLIENT SUPPORT**

| worldskills Lyon2024 SAMSUNG | | Sid | IGN OUT |
|---------------------------------|--|---|----------------------------|
| WorldSkills Competition Lyon 20 | 024 xx • | <u>Go back to V</u> | WSI System |
| Booking | Contact form () | | |
| Dashboard | The Support Team is here to answer your question can ask specific questions on a particular subject a | is and solve your problems. The contact form allows you to get in touch with us in just a few and receive a response tailored to your needs. The Support Team is committed to responding | r clicks. You g to your |
| Participants | messages as quickly as possible. | x | |
| Invoice details | | Create new ticket | |
| Packages and Payment | | Subject | |
| Participants information | | | |
| Visa | | Your first message | |
| Documents | | | |
| 3 Summent | | | |
| Contact form | | CREATE | |
| FAQ | r . | | |

Do you still have a question?

You can directly contact us through an online interface by clicking on the contact form just here. You will have to create a new ticket, select the subject and write your message. All the exchanges will be registered and visible here. You will receive an automatic mail when new messages will be posted.



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THANK YOU AND SEE YOU SOON IN LYON

